



4. Enter your information to access the password reset



6. You will get a six digit code to the email or text you provided
7. Enter the code in the space provided to access the password reset.
8. Create a NEW password; upper case, lower case and numbers; NO personal info like name or birthdate.



1. Go to the FSA ID Create / Manage screen  
<https://fsaid.ed.gov/npas/index.htm>

2. Under Manage My FSA ID tab-enter your verified email or phone number

3. Select the Forgot My Password Link



5. Select email or phone. Do not use Challenge question option- it will lock you out.



9. You will get a Password Reset screen indicating the new password can be used
10. WRITE it down in a safe place-you will need this every year.
11. Return to FAFSA to login using your new password

